

Dear students and families,

A new family tech support option is available! If your child encounters technical difficulties that cannot be solved by their teacher or school office, please submit a GUSD Family Tech Support Form by using the tile in your child's GUSD Portal or by clicking the link on the GUSD Website (glendora.k12.ca.us > Parent/Student Resources > Family Tech Support Form). Complete the form with as much detail as possible and a district employee will contact you to resolve the issue.

If you are unable to access the form for any reason, you may also contact the school office and a staff member will complete the form on your behalf. The GUSD Family Tech Support Form will be monitored daily from 7am-3pm on school days. While you are able to submit requests for assistance 24 hours a day, submissions received after 4pm may not be seen until the next business day.

Thank you,

GUSD IT Department